

GNO, Inc. Hurricane Ida Update

September 8, 2021 Update

Power Update

- **Entergy** – Entergy Louisiana and Entergy New Orleans have restored a combined 600,000 customers out of the peak of 902,000 that lost service. **Estimated times of restoration by neighborhood can be found [here](#).**
- **Cleco** – Cleco has restored power to 88,022 of the 97,773 customers in St. Tammany and Washington parishes who lost electricity due to Hurricane Ida. **Estimated times of restoration by neighborhood can be found [here](#).**

Disaster Assistance

- **FEMA Deadlines** - You currently have until **September 12** to be considered for specific assistance related to urgent needs or power outages:
 - Rapid financial assistance for critical needs (food, water, fuel for transportation, prescription medications)
 - Expedited rental assistance for people who have evacuated to hotels – or need to relocate – because of power outages

To apply, visit [DisasterAssistance.gov](https://www.fema.gov/disaster/assistance) or call 800-621-3362. Applicants can also visit FEMA in person at more than 20 locations in Louisiana; check with local officials for locations and hours.

For other FEMA assistance, **the deadline to apply is October 28**. FEMA is providing grant money for damage and serious needs not covered by insurance, including:

- Basic home repairs to a primary residence to help restore habitability (for homeowners)
 - Temporary rental assistance for people who need to relocate because a home is uninhabitable (for homeowners and renters)
 - Other needs, such as replacing essential personal property and other disaster expenses (homeowners and renters)
 - Money for chainsaws and generators may be available
 - Survivors whose primary home is in one of the 25 designated parishes may be eligible to receive reimbursement for the purchase or rental of a generator up to \$800.
 - The generator must have been purchased or rented between Aug. 26, 2021 and Sept. 25, 2021.
 - The reimbursement amount for the purchase or rental of a chainsaw up to \$250 for this disaster.
- **Loss of Use Insurance Claims** – Louisiana Insurance Commissioner Jim Donelon is directing insurance companies to pay *Loss of Use* claims filed by Ida evacuees. The commissioner issued a directive to insurance companies requiring them to pay for loss of use, after a major company said it would not pay claims where no official evacuation order was issued. If you are a policyholder who is filing such a claim, whether you have to pay a deductible will depend on the language in your policy. Evacuees are encouraged to keep all receipts for their expenses to support their claims. You can read more [here](#).
 - **SBA Disaster Assistance FAQs** – GNO, Inc. has compiled a list of FAQs related to SBA Disaster Assistance. You can view them [here](#).

- **JEDCO Business Claims and Assistance Webinar** – JEDCO will have Jim Donelon speaking on business interruption and business claims and Adams and Reese will be discussing SBA and FEMA assistance. People can register at: https://us02web.zoom.us/webinar/register/WN_08I_fc3ITDSSp9jNH46TVw
- **Additional Disaster Assistance Webinars** – GNO, Inc. has posted a list of upcoming webinars on Ida-related aid. You can also view previously recorded webinars on our [Disaster Assistance Webinars webpage](#).

Additional News

- **New Orleans Curfew** – The curfew in Orleans Parish has been lifted effective immediately.

Useful Resources

- **Generators: GNO PowerMatch** – GNO, Inc. has built a webpage to connect those with generators to companies and organizations in need. Visit [GNO PowerMatch](#) if you need a generator. If you have generators for sale, rental, loan, or donation, visit [GNO PowerMatch](#) and scroll to “Vendor Submission.”
- **Volunteer Opportunities** – You can find opportunities to volunteer across our region on GNO, Inc.’s Storm Updates [webpage](#). Volunteers are needed for everything from food distribution to organizing donations and putting tarps on roofs. You can view opportunities [here](#). (*scroll to bottom-half of page*)
- **Temporary Workspace** – The Baton Rouge Area Chamber (BRAC) has compiled a list of temporary workspaces for those without access to their normal office or who lack electricity to work remotely. You may access the full list of available spaces [here](#). Thank you to our friends in Baton Rouge!
- **RESTORE St. Tammany** – The St. Tammany Corporation launched several business disaster responses initiatives for St. Tammany Parish businesses. These programs include the Business Needs Assessment, Recovery Help Line, and Disaster Relief Website. To learn more about RESTORE St. Tammany, visit www.RESTOREStTammany.com
- **Jefferson Parish Workspace** – JEDCO is offering transitional office space for JP businesses in four-hour timeslots beginning September 8. Offices include internet, phone service and air conditioning. Interested businesses must contact JEDCO in advance to reserve space. Contact Scott Rojas at srojas@jedco.org.
- **Resource Map** – The United Way of Southeast Louisiana has created a Hurricane Ida Resource Map that provides the location of available resources across the region. To view the map, click [here](#).