

GNO, Inc. Hurricane Ida Update

September 7, 2021 Update

Power Update

- **Entergy** – Entergy Louisiana and Entergy New Orleans have restored a combined 535,000 customers out of the peak of 902,000 that lost service. **Estimated times of restoration by neighborhood can be found [here](#).**
- **Cleco** – Cleco has restored power to 88,022 of the 97,773 customers in St. Tammany and Washington parishes who lost electricity due to Hurricane Ida. **Estimated times of restoration by neighborhood can be found [here](#).**

Public Transit

- **New Orleans RTA** – The New Orleans RTA announced the restoration of all bus routes to a modified Saturday schedule beginning Monday, September 6. Buses will also run on the Canal and St. Charles streetcar lines, on the modified schedule. Service will run daily from 6 a.m. to 6 p.m.
- **JeT (Jefferson Parish)** - Jefferson Parish Transit announced a limited fare-free bus service starting today, September 7, along six of twelve bus routes during the recovery phase of Hurricane Ida. Service will begin at 8:30 am and end at 4:00pm Monday -Sunday. For a list of stops, please visit: <https://jeffersontransit.org/>.
- **SBURT (St. Bernard Parish)** – Public transportation in St. Bernard Parish will be operational on Monday, September 13.
- **Plaquemines Parish Ferry** - The Belle Chasse/Scarsdale Ferry and the Pointe-a-la Hache Ferry have resumed service and are operating under their normal schedule.
- **Rideshare** - Uber and Lyft are offering two free rides to users through September 14 to essential resources in Orleans Parish. Use the code “IDARELIEF2021” for Uber, and “IDARELIEF21” for Lyft. Uber will cover rides up to \$25 each, and Lyft will cover rides up to \$20 each. More information, and a list of specific storm-related resources accessible through this program can be found [here](#).

Disaster Assistance

- **FEMA Aid** – Disaster survivors have until **September 12** to register for FEMA’s expedited rental assistance. This assistance is available to eligible applicants whose essential utilities were unavailable in the GNO region, including Jefferson, Orleans, Plaquemines, St. Bernard, St. Charles, St. James, St. John, St. Tammany, Tangipahoa, and Washington. Applicants with homeowners’ insurance will be required to file a claim with their insurers before being considered eligible for the program. You can read more [here](#), and apply for assistance through www.disasterassistance.gov.
- **SBA Disaster Assistance** – The SBA is a source of low-interest loans for individuals and small businesses with losses not covered by insurance. You can watch GNO, Inc. & SBA’s recent webinar addressing programs available [here](#) and view the [presentation slides here](#). The Louisiana Small Business Development Center (SBDC) will host an SBA Webinar on Disaster Assistance tomorrow, September 8 at 10 a.m. You can register [here](#).
- **Business Continuity Webinar** – JEDCO will host a webinar on Business Continuity on Thursday, September 9 at 10:30 a.m. Louisiana Department of Insurance Commissioner Jim Donelon will address navigating insurance claims post-Hurricane Ida. You can register [here](#).

Additional News

- **Jefferson Parish Boil Water Advisory** – Jefferson Parish officials have lifted the boil water advisory for the East and West Bank of Jefferson Parish. Grand Isle remains under a boil water advisory.

Useful Resources

- **Generators: GNO PowerMatch** – GNO, Inc. has built a webpage to connect those with generators to companies and organizations in need. Visit [GNO PowerMatch](#) if you need a generator. If you have generators for sale, rental, loan, or donation, visit [GNO PowerMatch](#) and scroll to “Vendor Submission.”
- **Gas Availability** – Residents in the region can download the free [GasBuddy](#) app to see availability across the region. Users are also encouraged to update the app, so other residents may receive accurate and timely information as to which stations have gas. To view the latest fuel availability across Louisiana, click [here](#).
- **Volunteer Opportunities** – You can find opportunities to volunteer across our region on GNO, Inc.’s Storm Updates [webpage](#). Volunteers are needed for everything from food distribution to organizing donations and putting tarps on roofs. You can view opportunities [here](#). (*scroll to bottom-half of page*)
- **Temporary Workspace** – The Baton Rouge Area Chamber (BRAC) has compiled a list of temporary workspaces for those without access to their normal office or who lack electricity to work remotely. You may access the full list of available spaces [here](#). Thank you to our friends in Baton Rouge!
- **Jefferson Parish Workspace** – JEDCO is offering transitional office space for JP businesses in four-hour timeslots beginning September 8. Offices include internet, phone service and air conditioning. Interested businesses must contact JEDCO in advance to reserve space. Contact Scott Rojas at srojar@jedco.org.
- **Resource Map** – The United Way of Southeast Louisiana has created a Hurricane Ida Resource Map that provides the location of available resources across the region. To view the map, click [here](#).