

GNO, Inc. Hurricane Ida Update

September 4, 2021 Update

Power Update

- Entergy has restored 327,700, or 35%, of the 948,000 customers who lost power due to the storm. Entergy has released preliminary estimated times of restoration for customers across Louisiana. **Estimated times of restoration by neighborhood can be found [here](#).**
- As of 5 p.m., Cleco crews have restored power to 74% of customers in St. Tammany Parish and 47% of customers in Washington Parish. **Estimated times of restoration by neighborhood can be found [here](#).**

New Resources

- **Generators: *GNO PowerMatch*** – GNO, Inc. has built a webpage to connect those with generators to companies and organizations in need. Visit [GNO PowerMatch](#) if you need a generator. If you have generators for sale, rental, loan, or donation, visit [GNO PowerMatch](#) and scroll to “Vendor Submission.”
- **Gas Availability** – Residents in the region can download the free [GasBuddy](#) app to see availability across the region. Users are also encouraged to update the app, so other residents may receive accurate and timely information as to which stations have gas. To view the latest fuel availability across Louisiana, click [here](#).
- **Church of the King** – [Church of the King](#) is responding to the needs of the community in the wake of Hurricane Ida by providing relief and assistance to those in need at its Kenner location from now through Friday, Sept. 10.

Wireless Communications Status

- **Verizon** – Engineers have completed over 600 site surveys to determine the extent of damage and repair needs to network facilities, and are actively working restoration plans for those sites. Service continues to be restored across the region. Visit [Verizon response: Hurricane Ida](#) for updates on restoration efforts.
- **Cox** – Cox has assessed 1,600 miles of network, discovering 50 miles of damage. Cox expects to complete network-wide assessments Sunday, September 4. Storm Assistance Plans, to temporarily suspend service, can be activated by calling (888) 269-9693.
- **AT&T** – AT&T’s wireless network in Louisiana is currently operating at more than 99% of normal. Customers in affected areas may still be experiencing wireline service interruptions due to storm damage and commercial power outages in their area. To learn more, click [here](#).
- **T-Mobile** – Network sites have come back online in the parishes of Ascension, Orleans, Jefferson, East Baton Rouge, West Baton Rouge, St. Tammany and Tangipahoa. To receive the latest updates, click [here](#).

Health Care Updates

- **Ochsner Health** – Ochsner Health continues to care at its open hospitals and is reopening its clinics and outpatient facilities across the affected region. All of the system's Emergency Departments are open. For the current status of Ochsner facilities,

visit <https://www.ochsner.org/status>. Ochsner Health is offering free urgent care and behavioral health telemedicine visits via Ochsner Anywhere Care to Louisiana and Mississippi residents who have been displaced due to Hurricane Ida through Monday, September 6. Use the code "IDA."

- **LCMC Health** – LCMC Health hospitals are operational and providing inpatient care, and all emergency rooms are open and providing care for emergent and life-threatening clinical issues. For health-related questions or help finding care, patients are asked to call the Nurse Hotline at 504.962.6202. To learn more and to view hospital-specific openings, services, and hurricane recovery resources, click [here](#).
- **Tulane Health** – The emergency rooms at the downtown Tulane Medical Center and Lakeview Regional Medical Center in Covington remain open. Tulane Lakeside Hospital and its Emergency Room are temporarily closed. For the latest updates, click [here](#).
- **LSU Health** – Power has been restored to the downtown campus. LSU Health remains closed until further notice. To read the latest reopening plans, click [here](#).
- **North Oaks Health System** – North Oaks Medical Center Emergency Department remains open, and North Oaks Urgent Care Clinic in Hammond has reopened. Select outpatient services have also returned. To view the latest news, click [here](#).
- **Southeast Louisiana Veterans Health Care System** – The New Orleans Veterans Medical Center is open for emergency and inpatient care only. Limited outpatient care is available at New Orleans, Baton Rouge and Slidell. Southeast Louisiana Veterans and family members with questions about care should contact VA at 1-800-935-8387. To view the latest updates, click [here](#).

Additional News

- **President Biden Visits Louisiana** – President Joe Biden toured storm damaged River parishes and Bayou communities, and met with officials and residents. You can read more [here](#).
- **Potential Tropical Disturbance** – There is a potential tropical disturbance that could come ashore Louisiana by next Friday. The system has only a 30% chance of developing into a tropical storm, but it could bring heavy rains to the area regardless. You can read more [here](#).